



**Quality
Assured
Care Learning**



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Understanding Workplace Culture

Our Understanding Workplace Culture course equips registered social care managers with vital skills to foster a resilient team and uphold best practices. Developed by Skills for Care, this workshop, available via Zoom or Face to Face depending on your preference, explores how workplace culture influences performance.

Participants will gain insights into cultivating a positive culture and identifying areas for improvement and our experienced trainers will lead you through practical tools and activities to implement, which aim to immediately enhance workplace culture.

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Learning Outcomes

- Develop a clear understanding of what culture is
- Understand the relationship between culture, values and vision
- Understand approaches for assessing culture and steering action
- Understand simple rules for turning values into action
- Understand nudge as applied to head, heart and environment
- Gain awareness of a range of nudge activities for developing culture

Course Content

- **Module 1:** What is Culture?
- **Module 2:** Values
- **Module 3:** Culture Change
- **Module 4:** Building Culture
- **Module 5:** The Nudge technique
- **Module 6:** Action Planning